

Chromebook 1:1 – Frequently Asked Questions (FAQ)

Chromebook – What is it and Why is Denair Charter Academy sending Chromebooks home with students?

A Chromebook is a lightweight, portable device that runs Chrome Operating System (OS). It is primarily used for web browsing, but is also tightly integrated with the Google G-Suite for Education (Google Drive, Docs, Sheets, Forms, Slides, etc...) to serve as an effective cloud-based productivity tool for digital learning.

Denair Charter Academy is committed to preparing students for success in school and beyond. Part of this preparation includes making sure all students are exposed to technology and taught how to use technology appropriately. Providing individual devices that students are responsible for operating and maintaining will equip students with 21st Century Skills including collaboration, critical thinking, and creativity.

Is a District issued Chromebook required?

Yes, student Chromebooks are a key component of Denair Charter Academy's instructional program. Like a textbook, the Chromebook is a required tool that will help your child discover an exciting and enriching learning environment. Students will be issued a Chromebook to use during school and at home to support learning.

Chrome Web Store – Will students be able to download apps?

Yes, students will be able to install pre-vetted apps. All requests for additional apps and extensions should be requested through the students' teacher. Applications/Extensions to be installed will be provided by the District.

Damaged or Broken Chromebook?

Students and their families assume financial liability for individually assigned Chromebooks. Similar to textbooks, if a Chromebook is damaged or lost while assigned to an individual student, that student must repay the cost of repairs or replacement. Repair costs vary depending upon the repair, with a maximum total replacement cost of approximately \$220.

If the damage is caused by another student, circumstances will be investigated on a case-by-case basis. School administration may be involved if it was an intentional act or act of vandalism.

For more information on the optional Chromebook Protection Plan, please see the form titled: "Student Chromebook Responsibilities, Contract and protection Plan."

Caring for your Chromebook

For more information on caring and cleaning your Chromebook, please review the “Caring for your Chromebook” handout.

Filtering – Are the Chromebooks filtered for content?

Yes. The district uses a filtering solution called [Securly](#) to ensure that all Chromebooks are filtered for content anywhere and everywhere, both on campus and off. [Securly](#) features a free website where parents can review their child’s browsing history as well as block additional websites during those times when their child is away from school. <https://www.securly.com/parent-login>

Identify – How can I tell which Chromebook is mine?

District asset tags with barcodes will be on each device and each device has a serial number. The district keeps all data, so if a Chromebook is misplaced, we can determine who it is assigned to and get it back to the student of record.

All ID stickers that are on the Chromebook when issued must stay on the Chromebook. Each Chromebook will have a hard cover which students may customize with permanent markings including stickers, permanent ink pen, tape, etc. The asset tag, serial number and cooling vents must remain visible at all times.

While the devices are issued to students, they are still district-owned property. Permanent markings on the device itself will be considered vandalism.

Inappropriate Use – What happens if a student visits an inappropriate website?

DCA issued Chromebooks, when on and off site, will continue to utilize district filters. While filters are effective at limiting inappropriate content from being accessed, no technological service is 100% perfect.

Students are responsible for their own behavior. Parents are responsible for monitoring their student's Chromebook use, including Internet browsing at home or in any other location where a student is able to access the Internet. Parents are encouraged to randomly check the browsing history of their student's Chromebook on a regular basis using the Securly Parent Portal. The district may also conduct random checks of student browsing histories. If any inappropriate activity is discovered, please contact your child's teacher.

Inappropriate web browsing is a violation of the District's Student Use of Technology and may result in disciplinary action. For more information please see the District Parent and Student Handbook.

Student Responsibilities

Students assigned individual Chromebooks are expected to carry the device with them throughout the school day. Students are expected to charge their Chromebook the night before and bring them to school when they attend all scheduled appointments or class days.

Like any resource (i.e. textbook), the Chromebook should be treated with care. Each Chromebook is issued to an individual student and the activity on the Chromebook is tracked. Chromebook sharing and use by anyone other than its assigned owner is prohibited. The Chromebook must be returned to the district or school site when the student transfers out of DCA.

Any Chromebook damage or loss must be reported as soon as possible to the library staff to facilitate a timely replacement of the device. Any damage or loss is the sole responsibility of the assigned owner. Please see more information on the optional Protection Plan by viewing the "Student Chromebook Responsibilities, Contract & Protection Plan" form.

Security with SECURLY and Internet Filtering

Securly is a cloud based web filter that DUSD uses to meet [CIPA](#) compliance with our student Chromebooks on and off our network. Some of the features of the Securly Parent Portal are the ability to view browsing history and block access to additional websites.

Here is the link to the [Securly Parent Portal](#): <https://www.securly.com/parent-login>.
Here is a link to more information about <https://powerschool.dusd.k12.ca.us/public/>

Password – Forgot your Password?

DUSD uses a single-sign on approach, meaning your password is the same for all systems/devices.

If you have forgotten your password, please see one of your instructors and they will be able to use Aeries to reset your password.

Theft – How is the Chromebook protected from theft?

Chromebook management gives the District the ability to track the Chromebook outside of the District's network. The Chromebook can be configured to lock if it is not connected to our network for a specified period of time, thereby rendering it useless. To deter theft, the Chromebooks contain a barcode. If the Chromebook is STOLEN while off-campus, a report must be filed with the police department and a copy must be given to the school site. Link to Stanislaus County Online Reporting System at: <https://www.scsdonline.com/online-svcs/orm.html>

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